

March 1, 2009

SMS Text Messaging



Text Job Tickets to Employees

Text tickets including the customer name and address, work to be performed and the charge. You can text these job tickets either individually to for all jobs between certain dates.



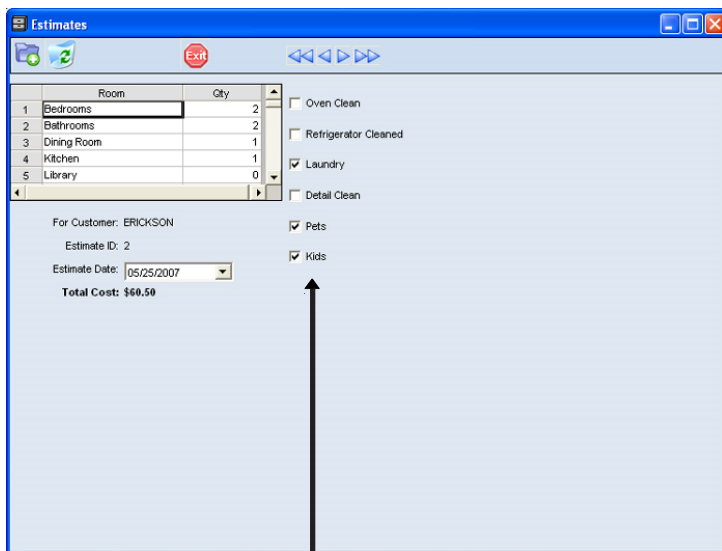
Text Appointment Reminders to Customers

You can text reminders to all your customers that have jobs between certain dates notifying them of their upcoming job date, time and charge.

For more information about this feature visit: http://www.thoughtfulsystems.com/software/schedmgr/sm_service_business_software_job_scheduling.asp?industry=#sms

Checklist-Style Estimates

Not many users are aware that this new handy tool is available in ALL versions of Scheduling Manager! You can set up your own estimate items and prices, and then simply fill in the quantities when customers call!



You can also set options as yes/no checkboxes and set them to add either a percentage or a fixed-dollar amount to the job.

The Service Company

1500 Ocean Avenue
Brooklyn, NY 11230
Phone: 555-123-4567
E-mail:

Estimate #: 6

Customer Estimate

Estimate Prepared for:

Jenny Rutherford
Apex Mountain Homes
1023 Coney Island Ave
Brooklyn, NY 11230
Phone: 347-312-6216 Email: sarah@thoughtfulsystems.com

Item	Quantity / Percent	Rate	Total
Bedrooms	4	\$10.00	\$40.00
Bathrooms	2	\$5.00	\$10.00
Dining Room	1	\$5.00	\$5.00
Kitchen	1	\$10.00	\$10.00
Library	4	\$5.00	\$20.00
Carpet Clean	400	\$0.30	\$120.00
Oven Clean	0%	\$5.00	\$5.00
Refrigerator Cleaned	0%	\$5.00	\$5.00
Pets	5%	\$5.00	\$5.00
Kids	5%	\$0.00	\$0.00
Total:			\$242.00

We look forward to doing business with you!

Once finished, you can either print or email your estimates.

For more information about this feature visit: <http://www.thoughtfulsystems.com/software/schedmgr/sm-service-business-software-estimates.asp?industry=#estimates>

You save with your innovations

Sometimes a story is worth a 1,000 explanations:

When we first included SMS capabilities in The Scheduling Manager, it was intended for reminding employees about jobs, or for letting one or more employees know about a new job in a fast, efficient manner. Then Mark Davis, from Kingsmaid Domestic Cleaning in Manchester, UK had an idea. He liked to remind all his clients the night before their job was due to be done. He had an employee sitting on the phone for a couple of hours every night making calls.

Why not just send a text message to remind them? This would be less intrusive, and save time. We then made the necessary changes, and now he just licks a button every evening to send out all the text messages at once. He's saving about 2 hours of the employee's time, so he's saving at least £15 a day. That translates to a saving of roughly \$5,500 in US currency! Not bad!

So, the next time you find yourself or one of your employees doing something repetitive which doesn't require a lot of intelligence, think about how the task may be automated, to save yourself and your employees some time. Give us a call to discuss it. Maybe we'll be able to work out something together to save you time, make you money or both! After all, that's one of the primary purposes of service business software, such as The Scheduling Manager – to SAVE YOU MONEY!